



August 13, 2020

## **IMPORTANT SAFETY RECALL**

**This reminder notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.**

*Customer Name*  
*Customer Address*

Dear Valued Customer:

As you may recall, in March and May, 2019, Carrier Transicold notified you that it had determined that defects that relate to motor vehicle safety exist in “*ComfortPro*” standalone auxiliary power unit (APU) models 210STA and PC6112. The defects resulted from the use of a second power supply harness option that is not protected by a ground fault circuit interrupter (“GFCI”) connector or an arc fault circuit interrupter (“AFCI”). The affected models were manufactured between June 2012 and March 2019 in the following serial number ranges (together, the “affected APUs”).

Model	PC6112		210STA
Manufacturing Location	Kitchener, ON	Athens, GA	Athens, GA
Starting Serial Number	ETD22204662	SVV91533928	TVB91554548
Ending Serial Number	ETD22228719	TVA91551985	TVL91591079

Our records indicate that affected APUs are registered to your company under the serial number(s) listed in the attachment to this letter.

As previously indicated, the affected APUs make use of a second power supply harness that is not protected by a GFCI or AFCI. Without the use of a GFCI connector, there is a potential for an electrical short to occur which could put an individual operator/technician at risk of electric shock. For this risk to be observed the affected APUs’ second power supply harness would need to be compromised or damaged during use and then the individual would need to touch or otherwise come into contact with the damaged harness. In addition, because the affected APUs’ second power supply harness is not protected by an AFCI, if water enters, resulting in severe corrosion where the harness’s connector plugs into the inlet that is connected to the truck’s engine, under certain conditions electrical arcing leading to a fire can occur.

If you have not already done so, please contact your authorized Carrier Transicold dealer to arrange to have all affected APUs shown in the attachment to this letter inspected. During that inspection the dealer will, at your option, either (1.) add a combination GFCI and AFCI receptacle to the affected APUs second power supply harness, or (2.) completely remove the second power supply harness from the affected APU. The inspection and addition of the GFCI and AFCI receptacle or removal of the second power supply harness option will be provided at no charge to you.

If your Carrier Transicold dealer has already completed this inspection and addition of the GFCI and AFCI receptacle or removed the second power supply harness option in accordance with this notice, no further action is required. If you are unsure whether this occurred, please confirm with your dealer as soon as possible. Should you need help in locating an authorized Carrier Transicold dealer in your area or have any questions, please call the Carrier Transicold Action Line at 800-448-1661.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you believe that Carrier Transicold has failed to remedy the defect without charge, or if you believe that Carrier Transicold has failed to remedy the defect (without charge) within sixty (60) days of your first attempt to obtain the repair, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Regards,

Carrier Transicold Service Engineering

(1) Attachment

**List of APU Serial Numbers Indicating which have not yet been Addressed in the Field**