



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 5, 2019

Mr. Craig Linkous  
Director of Service and Aftermarket  
Carrier Corporation  
700 Olympic Drive  
Athens, GA 30601

NEF-150MR  
19E-006

**Subject:** APUs may not be GFCI Protected

Dear Mr. Linkous:

This letter serves to acknowledge Carrier Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CARRIER/COMFORTPRO/9999

**Mfr's Report Date:** January 23, 2019

**NHTSA Campaign Number:** 19E-006

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 3,855

**Problem Description:**

Carrier Corporation (Carrier) is recalling certain ComfortPro 210STA and PC6112 auxiliary power units (APU). The affected APUs use a second power supply harness that is not protected by a ground fault circuit interrupter (GFCI) connector.

**Consequence:**

Without a GCFI connector, in the event of an electrical short, the user has an increased risk of an injury.

**Remedy:**

Carrier will notify owners, and dealers will install a GFCI connector, free of charge. The recall is expected to begin in March 2019. Owners may contact Carrier customer service at 1-800-448-1661. Carrier's number for this recall is R-964.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Carrier's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Carrier instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement