

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the **WSC Link on DTNAConnect**

REF #: ICI19-006
Effective: 1/30/2019
Release: 1/30/2019

SUBJECT: TBB FL801 & FL804 – Interim Recall Notices

This letter is to inform you that interim recall notices are being sent to affected customers for the following two Thomas Built Buses recalls:

FL801 ~ TBB Saf-T-Liner C2 Roof Header Adhesive

FL804 ~ TBB Saf-T-Liner C2 Power Ports

Notices will be mailed within the next two weeks. Copies follow for your reference.

This notice is for your information only. There is no action for customers or dealers to take at this time. If customers inquire, please refer them to the interim notice and let them know repairs will begin when all preparations are complete.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

February 2019
FL801
Interim Recall Notice
NHTSA #18V-877 (School Buses)
#18V-877 (Non-School Buses)

IMPORTANT SAFETY RECALL

See enclosed VIN list

Subject: TBB Saf-T-Liner C2 Roof Header Adhesive

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses Saf-T-Liner C2 school buses and non-school buses manufactured June 1, 2016, through June 8, 2018.

The adhesive used to support the roof header may not have been installed correctly on certain vehicles. Improper bonding of the roof header joint may affect the structure of the bus in a roll over event, increasing the risk of injury.

The roof header joints will be inspected and mechanical fasteners will be added to the joints as necessary.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. The repair is being validated and parts are being procured. You may continue to operate your vehicle.

The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized Thomas Built Buses dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We apologize for any inconvenience this may have caused. If you have any questions or require further information, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosures

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

February 2019
FL801
Interim Recall Notice
Transport Canada #18-691 (School Buses)
#18-692 (Non-School Buses)

Subject: TBB Saf-T-Liner C2 Roof Header Adhesive

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses Saf-T-Liner C2 school buses and non-school buses manufactured June 1, 2016, through June 8, 2018.

The adhesive used to support the roof header may not have been installed correctly on certain vehicles. Improper bonding of the roof header joint may affect the structure of the bus in a roll over event, increasing the risk of injury.

The roof header joints will be inspected and mechanical fasteners will be added to the joints as necessary.

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If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We apologize for any inconvenience this may have caused. If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. In Canada, you may contact Transport Canada road safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call (800) 333-0510.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosures

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260, États-Unis
Téléphone : (336) 889-4871

Février 2019

FL801

Avis de rappel intermédiaire

Transport Canada n° 18-691 (autobus scolaires)

n° 18-692 (autobus non scolaires)

Objet : Adhésif d'avant-toit pour TBB Saf-T-Liner C2

Cet avis vous a été envoyé conformément à la Loi sur la sécurité automobile du Canada.

Au nom de sa filiale à 100% Thomas Built Buses, Inc., Daimler Trucks North America LLC a déterminé qu'une défectuosité liée à la sécurité des véhicules à moteur existe sur certains autobus scolaires et non scolaires Thomas Built Buses Saf-T-Liner C2 construits entre le 1er juin 2016 et le 8 juin 2018.

Sur certains véhicules, il est possible que l'adhésif utilisé pour soutenir l'avant-toit ne soit pas installé correctement. Un mauvais collage du joint de l'avant-toit peut affecter la structure de l'autobus en cas de retournement, augmentant ainsi le risque de blessures corporelles.

Les joints d'avant-toit seront inspectés et des pièces de fixation mécaniques seront ajoutées aux joints, si nécessaire.

Ceci est le premier de deux avis que vous recevrez à ce sujet. Le but de cette lettre est de vous informer d'un rappel à venir pour corriger le problème mentionné ci-dessus. La réparation est en cours de validation et les pièces sont en cours d'approvisionnement. Vous pouvez continuer à utiliser le véhicule.

Le deuxième avis vous informera quand le remède final sera disponible. **Lorsque vous recevrez le deuxième avis**, veuillez contacter votre concessionnaire Thomas Built Buses autorisé pour programmer le rappel pour votre véhicule.

Si vous ne possédez pas de véhicule qui correspond au(x) numéro(s) d'identification apparaissant sur l'Avis de rappel, veuillez retourner l'avis au Service des campagnes de garanties avec tous les renseignements dont vous disposez qui pourraient nous aider à identifier le propriétaire actuel.

Nous nous excusons pour tout inconvénient que cela aurait pu causer. Si vous avez des questions au sujet de ce rappel, veuillez contacter le Service de garantie au 1-336-889-4871, du lundi au vendredi de 8 h à 17 h, heure de l'Est. Au Canada, vous pouvez contacter Transport Canada - Sécurité routière, au 80 rue Noël, Gatineau, Québec J8Z 0A1, ou appeler le 1-800-333-0510.

SERVICE DE GARANTIE THOMAS BUILT BUSES

Pièces jointes

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

February 2019
FL804
Interim Recall Notice
NHTSA #TBD (School Buses)
#TBD (Non-School Buses)

IMPORTANT SAFETY RECALL

See enclosed VIN list

Subject: TBB Saf-T-Liner C2 Power Ports

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses Saf-T-Liner C2 school buses and non-school buses manufactured January 1, 2018, through November 21, 2018, with an optional auxiliary outlet powered by the ignition and accessory power circuits.

On certain buses, the auxiliary port circuit is connected to the ignition circuit. Both circuits are protected with a 10 amp fuse. A short circuit or overload event on the auxiliary circuit may cause the fuse on the ignition circuit to open, which may lead to an engine shut-down without the ability to restart until the fuse is replaced, increasing the risk of a crash.

Buses will be modified to ensure the current at the power port does not affect the ignition circuit.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. The repair is being validated and parts are being procured. You may continue to operate your vehicle.

The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized Thomas Built Buses dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We apologize for any inconvenience this may have caused. If you have any questions or require further information, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

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Daimler Trucks North America LLC

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February 2019
FL804
Interim Recall Notice
Transport Canada #18-735 (School Buses)
#18-736 (Non-School Buses)

Subject: TBB Saf-T-Liner C2 Power Ports

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses Saf-T-Liner C2 school buses and non-school buses manufactured January 1, 2018, through November 21, 2018, with an optional auxiliary outlet powered by the ignition and accessory power circuits.

On certain buses, the auxiliary port circuit is connected to the ignition circuit. Both circuits are protected with a 10 amp fuse. A short circuit or overload event on the auxiliary circuit may cause the fuse on the ignition circuit to open, which may lead to an engine shut-down without the ability to restart until the fuse is replaced, increasing the risk of a crash.

Buses will be modified to ensure the current at the power port does not affect the ignition circuit.

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THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosures

Février 2019

FL804

Avis de rappel intermédiaire

Transport Canada n° 18-735 (autobus scolaires)

n° 18-736 (autobus non scolaires)

Objet : Prise de courant de TBB Saf-T-Liner C2

Cet avis vous a été envoyé conformément à la Loi sur la sécurité automobile du Canada.

Au nom de sa filiale à 100% Thomas Built Buses, Inc., Daimler Trucks North America LLC a déterminé qu'une défektivité liée à la sécurité des véhicules à moteur existe sur certains autobus scolaires et non scolaires Thomas Built Buses Saf-T-Liner C2 construits entre le 1er janvier 2018 et le 21 novembre 2018, munis d'une prise auxiliaire optionnelle, alimentée par le circuit d'allumage et le circuit des accessoires.

Sur certains autobus, le circuit de la prise auxiliaire est raccordé au circuit d'allumage. Les deux circuits sont protégés par un fusible de 10 ampères. Un court-circuit ou une surcharge sur le circuit auxiliaire peut entraîner l'ouverture du circuit d'allumage, ce qui peut provoquer un arrêt du moteur, sans la possibilité de le remettre en marche tant que le fusible n'est pas remplacé, ce qui augmente le risque d'accident.

Les autobus seront modifiés pour garantir que le courant au niveau de la prise n'a pas d'incidence sur le circuit d'allumage.

Ceci est le premier de deux avis que vous recevrez à ce sujet. Le but de cette lettre est de vous informer d'un rappel à venir pour corriger le problème mentionné ci-dessus. La réparation est en cours de validation et les pièces sont en cours d'approvisionnement. Vous pouvez continuer à utiliser le véhicule.

Le deuxième avis vous informera quand le remède final sera disponible. **Lorsque vous recevrez le deuxième avis**, veuillez contacter votre concessionnaire Thomas Built Buses autorisé pour programmer le rappel pour votre véhicule.

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Nous nous excusons pour tout inconfort que cela aurait pu causer. Si vous avez des questions au sujet de ce rappel, veuillez contacter le Service de garantie au 1-336-889-4871, du lundi au vendredi de 8 h à 17 h, heure de l'Est. Au Canada, vous pouvez contacter Transport Canada - Sécurité routière, au 80 rue Noël, Gatineau, Québec J8Z 0A1, ou appeler le 1-800-333-0510.

SERVICE DE GARANTIE THOMAS BUILT BUSES
Pièces jointes