



*****AUTO**ALL FOR AADC 170 P1 C1 ## 0174



IMPORTANT SAFETY RECALL INTERIM NOTIFICATION

This notice applies to your vehicle, VIN # 1HD4NAA16HC [REDACTED]

January 15, 2019

Harley-Davidson Recall No. 0174

Dear Harley-Davidson Motorcycle Owner:

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists on certain model year 2016 - 2019 Harley-Davidson Street model motorcycles. We are notifying you because our records indicate that you may own one of these motorcycles.

What is the Issue?

Brake calipers (P/Ns 41300158, 41300159 & 41300190) on certain motorcycles may experience corrosion in the caliper bore area if subjected to a corrosive external environment over time, especially in coastal environments or coastal environments where road salt is used. This corrosion could result in the pistons dragging in the caliper bore. If this condition remains undetected it could lead to increased brake drag, possibly resulting in a crash.

What Should You Do?

Remedy parts for this condition are not yet available, but are expected to start shipping to dealers on or around April 2019. We are diligently working with our supply chain to obtain the necessary repair kit parts, and we will notify you again by mail when the parts are available. You will then be asked to contact your Harley-Davidson dealer to schedule an appointment to have the repair performed **at no cost to you**.

IMPORTANT: Should you choose to ride your motorcycle before this safety recall service has been completed, to reduce the risk associated with this condition, we recommend that you evaluate your motorcycle **BEFORE** each ride per the following procedure:

With your bike in neutral -

1. Fully depress rear brake pedal and release.
2. Fully squeeze front brake lever and release.
3. Slightly rock the motorcycle back and forth to ensure that brakes have released normally and increased brake drag is not present.

NOTE: If increased brake drag from either the front or rear brake is noted, your motorcycle may be exhibiting the recall condition.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Additional Questions or Concerns?

If you previously paid to remedy the specific condition that is the subject of this recall, you may be eligible for reimbursement. For more information, or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle serviced in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.

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