



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 21, 2019

Mr. Michael Nixdorf  
Director, Product Integrity  
Harley-Davidson Motor Company  
11800 W. Capitol Drive  
Wauwatosa, WI 53222

NEF-150JK  
18V-927

**Subject:** Brake Caliper Corrosion may Cause Brake Drag

Dear Mr. Nixdorf:

This letter serves to acknowledge Harley-Davidson Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HARLEY-DAVIDSON/XG500/2016-2019  
HARLEY-DAVIDSON/XG750/2016-2019  
HARLEY-DAVIDSON/XG750A/2017-2019

**Mfr's Report Date:** December 21, 2018

**NHTSA Campaign Number:** 18V-927

**Components:**

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:CALIPER

**Potential Number of Units Affected:** 12,871

**Problem Description:**

Harley-Davidson Motor Company (Harley-Davidson) is recalling certain 2016-2019 Street 500 (XG500), Street 750 (XG750), and 2017-2019 Street 750A (XG750A) motorcycles. The brake calipers may corrode internally after exposure to certain driving environments such as coastal regions or road salt, resulting in increased brake drag.

**Consequence:**

Excessive brake drag can increase the risk of crash.

**Remedy:**

Harley-Davidson has notified owners, and dealers will install new front and rear brake calipers, free of charge. An interim letter was mailed to owners on January 15, 2019 to notify them of the issue. Owners will receive a second notification when parts are available. Owners may contact Harley-Davidson customer service at 1-800-258-2464. Harley-Davidson's number for this recall is 0174.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Harley-Davidson instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement