



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 19, 2019

Ms. Wanda Wolfe  
Recalls Clerk  
Triple E Recreational Vehicles  
P.O. Box 1230  
Winkler R6W 4C4

NEF-150MR  
18V-925

**Subject:** Door Cable may Short Circuit Battery

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRIPLE E/SERENITY/2019

**Mfr's Report Date:** December 18, 2018

**NHTSA Campaign Number:** 18V-925

**Components:**

ELECTRICAL SYSTEM:BATTERY

**Potential Number of Units Affected:** 19

**Problem Description:**

Triple E Recreational Vehicles (Triple E) is recalling certain 2019 Serenity recreational vehicles, model S24CB. The coach battery compartment door support metal cable may contact the positive battery terminal.

**Consequence:**

If the cable contacts the positive battery terminal, a short may occur, increasing the risk of a fire.

**Remedy:**

Triple E will notify owners, and dealers will replace the battery compartment door support metal cable with one that is covered with tubing, free of charge. The recall is expected to begin in February 2019. Owners may contact Triple E customer service at 1-877-992-9906. Triple E's number for this recall is CA#9208-1.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

In the case of a defect, a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as numbers of deaths and/or injuries), with their dates of receipt (49 CFR 573.6 (c)(6)).

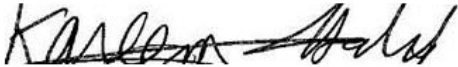
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement