



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 21, 2019

Ms. Ginger Markus  
Warranty Coordinator  
Collins Bus Corporation  
415 West 6th Street  
South Hutchinson, KS 57505

NEF-150MR  
18V-924

**Subject:** Seat Legs may not have been Properly Tightened

Dear Ms. Markus:

This letter serves to acknowledge Collins Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

COLLINS/DH/2018  
COLLINS/P24/2018  
COLLINS/SH/2018  
COLLINS/T22/2018  
COLLINS/T24/2018  
COLLINS/TH/2018

**Mfr's Report Date:** December 21, 2018

**NHTSA Campaign Number:** 18V-924

**Components:**

SEATS

**Potential Number of Units Affected:** 199

**Problem Description:**

Collins Bus Corporation (Collins) is recalling certain 2018 SH, DH, P24, T22, T24 and TH buses. Bolts that connect the legs to the passenger seats may not have been properly tightened.

**Consequence:**

The improperly tightened bolts can increase the risk of injury in the event of a crash.

**Remedy:**

Collins will notify owners, and dealers will inspect the seat bolts and torque them to the correct specification, free of charge. The recall is expected to begin in February 2019. Owners may contact Collins customer service at 1-800-533-1850, extension 424.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Collins' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement