

OWNER NOTIFICATION
NOTIFICACIÓN PROPIETARIO

NHTSA Recall 18V-916

Dear Nissan Murano Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some 2009 Model Year Nissan Murano vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall
Motivo del Retiro

Your 2009 Nissan Murano is equipped with an Antilock Brake System (ABS). In certain vehicles affected by this recall, a valve inside the ABS actuator may malfunction. If this occurs, under certain hard braking conditions, the driver may experience unanticipated increase in brake pedal travel, which could increase the risk of crash.

What Nissan Will Do
Qué Hará Nissan

Your Nissan dealer will flush and replace the DOT 3 brake fluid with DOT 4 brake fluid, install a new brake fluid reservoir cap (indicating DOT 4 brake fluid is required), and provide an owner's manual update for the new brake fluid specification.

Upon completion of the fluid upgrade, your Nissan dealer will inspect the ABS actuator, and if necessary, make additional repairs. There is **no charge to you for parts or labor** for these actions. The service could take up to two and one-half (2.5) hours, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule or if the ABS actuator requires replacement. Your Nissan dealer will have to special order parts if your ABS actuator requires replacement.

What You Should Do
Qué Debes Hacer

Contact any Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you to your service appointment.

Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.

If you previously had to replace your ABS actuator and Nissan did not cover the cost of the repair, please visit www.nissanassist.com, access the reimbursement claim form, and follow the instructions on the website.

Si anteriormente tuvo que reemplazar su actuador ABS y Nissan no cubrió el costo de la reparación, por favor visite www.nissanassist.com, acceda al formulario de reclamación de reembolso y siga las instrucciones del sitio web.

If you have questions regarding the safety recall, please visit <http://www.nissanusa.com/recalls-vin#/> or contact Nissan Consumer Affairs at (800) 867-7669.

Si tienes preguntas relacionadas al Programa de Seguridad visita <http://www.nissan-usa.com/recalls-vin#/> o comunícate con la Oficina de Asuntos del Consumidor de Nissan (Nissan Consumer Affairs) al (800) 867-7669.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is (800) 867-7669. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Nissan is committed to the safety and security of our customers and their passengers. We are indeed sorry for any inconvenience this may cause you.

En Nissan estamos comprometidos con la protección y seguridad de nuestros clientes y sus pasajeros. Lamentamos mucho cualquier inconveniente que esto haya podido causar.