

Daimler Trucks North America LLC

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Detroit Diesel Corporation
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February 2019
18R7 (FL802)
NHTSA #18V-913 (Non-School Buses)
#18V-914 (School Buses)

IMPORTANT SAFETY RECALL **This notice applies to your vehicle(s)**

Subject: Detroit™ Axle Steering Arm / Tie Rod Arm Capscrew Inspection

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Detroit Diesel Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner 108SDM, 114SD, 122SD, 4700, 4900, Business Class M2, and Cascadia model vehicles; Freightliner Custom Chassis, MT45, MT55, S2G, S2RV, XBS, XCL, XCM, XCR, and XCS chassis; and Thomas Built Buses Saf-T-Liner C2, Saf-T-Liner HDX, and Saf-T-Liner EFX model school buses manufactured February 10, 2017, through July 21, 2018, with certain Detroit Axles.

On certain vehicles, the steering and tie rod arm bolts that join the steering and tie rod arm to the knuckle may not have accurate torque specification data. Without verification of torque data on the steering and tie rod arm bolts, it is unclear if the bolts were torqued to specification. Under torqued bolts may lead to a separation of the tie rod and disconnect the front wheels of the vehicle. A disconnect of the front wheels can reduce the ability to steer the vehicle, which could increase the risk of a crash.

Axles will be inspected for correct torque and repaired if necessary.

Please contact an authorized Detroit Diesel Authorized Repair Facility to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at <https://demanddetroit.com/find-a-dealer/>. The Recall will take approximately six hours and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by a Detroit Authorized Repair Facility.

The following documentation must be presented to your dealer for consideration for reimbursement. Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Detroit Diesel dealer. Please speak with your Detroit Diesel authorized dealer concerning this matter.

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center**, 13400 Outer Drive West, Detroit, MI 48239, or call **(800) 445-1980 (Eastern Standard Time)**. **Detroit Diesel's Customer Support Center is open 24 Hours / 7 Days a Week.** If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

DETROIT DIESEL WARRANTY CAMPAIGNS DEPARTMENT
Enclosure