

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 19, 2019

Mr. Greg Gunther Department Manager VCA Mercedes-Benz USA, LLC. 13470 International Parkway Jacksonville, FL 32218 NEF-150JK 18V-908

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Active Steering Assist System May Remain Engaged

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/S450/2018 MERCEDES BENZ/S560/2018 MERCEDES BENZ/S63 AMG/2018 MERCEDES-MAYBACH/S560/2018

Mfr's Report Date: December 19, 2018

NHTSA Campaign Number: 18V-908

Components:

LANE DEPARTURE: LANE KEEP: STEERING ASSIST STEERING: ELECTRIC POWER ASSIST SYSTEM

Potential Number of Units Affected: 5,754

Problem Description:

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain 2018 AMG S63 4MATIC coupe, AMG S63 4MATIC sedan, AMG S63 4MATIC Cabriolet, S450 4MATIC sedan, S560 4MATIC coupe, S560 4MATIC sedan, and Maybach S560 4MATIC vehicles. Due to an incorrect steering boot installation, the Active Steering Assist system may remain engaged despite the driver's hands not being on the steering wheel for a prolonged period of time.

Consequence:

If the system remains active despite the driver not having their hands on the wheel, the driver's inattention may increase the risk of crash.

Remedy

MBUSA has notified owners, and dealers will inspect the vehicles and correct the steering boot installation, as necessary, free of charge. An interim letter was mailed to owners on February 14, 2019 to notify them of the issue. A second notification will be sent when the remedy is available. Owners may contact Mercedes Benz customer service at 1-800-367-6372.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Mercedes-Benz USA, LLC. (MBUSA) instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

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Office of Defects Investigations

Enforcement

