

January 10, 2019

## Attention: All Dealer Principals

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to inspect and, if necessary, replace the High Pressure Fuel Pipe on certain 2011–2014 MY Kia Optima, 2012-2014 MY Kia Sorento, and 2011-2013 MY Kia Sportage vehicles that <u>received an engine replacement under Recall No. 17v224 (SC147)</u>. The remedy for the previous recall may not have been properly performed, and in some cases, the high pressure fuel pipe may have been damaged, misaligned or improperly torqued during the engine replacement procedure, allowing fuel to leak. Leaking fuel increases the risk of fire.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at <a href="https://www.kiatechinfo.com">www.kiatechinfo.com</a> during the week of January 14, 2019.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected Optima, Sorento, and Sportage vehicles. Kia will notify the vehicle owners on **January 17**, **2019**.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

## What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

**LEGAL PRIVACY LIABILITY NOTICE**: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Billey federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Neem Van der Reest Manager, Technical Services & Engineering

**Enclosures**