



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 19, 2019

Mr. Cory Hoffman  
General Manager  
Toyota Motor Engineering & Manufacturing  
19001 South Western Ave  
Torrance, CA 90501

NEF-150JK  
18V-901

**Subject:** CVT Pump Blade may Detach, Causing Loss of Power

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TOYOTA/COROLLA/2019

**Mfr's Report Date:** December 19, 2018

**NHTSA Campaign Number:** 18V-901

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION:TORQUE CONVERTER

**Potential Number of Units Affected:** 3,424

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2019 Toyota Corolla hatchback vehicles equipped with Continuously Variable Transmissions (CVT). The pump impeller blades within the torque converter may detach, especially when driven under high load, potentially causing a vehicle stall.

**Consequence:**

A vehicle stall, especially when driving a high rate of speed, can increase the risk of a crash.

**Remedy:**

Toyota has notified owners, and dealers will replace the CVT and torque converter, free of charge. An interim letter was mailed on January 28, 2019 to notify owners about the issue. A second letter will be sent when the remedy is available. Owners may contact Toyota customer service at 1-888-270-9371. Toyota's number for this recall is J17/J07.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement