

Toyota Motor North America, Inc.

Vehicle Safety & Compliance Liaison Office Mail Stop: W4-2D 6565 Headquarters Drive Plano, TX 75024

December 19, 2018

NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing, Texas, Inc. ["TMMTX"] 1 Lone Star Pass, San Antonio, TX 78264

Affiliated U.S. Sales Company

Toyota Motor North America, Inc. ["TMNA"] 6565 Headquarters Drive, Plano, TX 75024

2. <u>Identification of Involved Vehicles</u>:

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota / Tundra	2019	TMMTX	Aug 4, 2018 through Sep 21, 2018

Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

- (2) Only Toyota Tundra "Standard Bed" and "Long Bed" vehicles with spray-in accessory bed liners, and with erroneous accessory weight labels as described in Section 5, below, are affected.
- 3. <u>Total Number of Vehicles Involved:</u>

Total: 280

4. Percentage of Vehicles Estimated to Actually Experience Noncompliance:

100%

5. <u>Description of Noncompliance</u>:

Due to a software programming error, the weight of a particular spray-in bed liner accessory may have been applied incorrectly to other bed liner types (for vehicles with other length beds). This resulted in vehicles receiving a load carrying capacity modification label indicating an added weight less than the actual total weight of accessories installed. As a result, the subject vehicles do not meet the requirements of FMVSS No. 110, paragraph S10.2. A vehicle which is loaded beyond its load carrying capacity may have an increased risk of a crash.

6. Test Results and Other Information:

During an internal audit of the 2019 MY Tundra model, it was discovered that the accessory weight shown on the load carrying capacity modification label for Tundra "Standard Bed" and "Long Bed" vehicles with a spray-in bed liner accessory is different from the actual total weight of added accessories calculated by summing up each accessory installed. A software programming error was found and corrected, and the beginning point of the error was determined. A VIN-specific review of vehicles and the installed labels processed during this period was initiated to determine if the error resulted in a noncompliance. Based on the foregoing, on December 13, 2018, Toyota decided that the subject vehicles do not meet the requirement of FMVSS No. 110, paragraph S10.2.

7. <u>Description of Corrective Repair Action:</u>

A replacement load carrying capacity label and instructions will be mailed by first class mail to all known owners of the subject vehicles.

Reimbursement Plan for pre-notification remedies

As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty, all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

8. Recall Schedule:

Notifications to owners of the affected vehicles will occur by late-January 2019. A copy of the draft owner notification letter(s) will be submitted as soon as available.

9. <u>Distributor/Dealer Notification Schedule</u>:

Notifications to distributors/dealers will be sent on December 19, 2018. Copies of dealer communications will be submitted as they are issued.

10. Manufacturer's Campaign Number:

J08