

Raptor Recall



[Click Here for Safety Advisory](#)

SAFETY ADVISORY 19-343**Safety Recall:**

Tabatha , Title

US: 18V-871

Dealer , Dealer Number

CAN: 2018-715

ballt@keystonerv.com

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018-2019 Keystone Raptor Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population may have a quick disconnect rubber propane line that is incorrectly routed allowing the grill to be stored with the fuel source on. The grill can be stored while the flame is still lit; storing the grill while the flame is lit can lead to an increased risk of fire and/or property damage. The vehicles included in the recall are:

2018-2019 Raptor Fifth Wheels: Models 421CK, 423

Serial Number Ranges:

2018 JR800273 - JR800912

2019 KR800000 - KR800452

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 19-343.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 19-343](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler

Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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