



IMPORTANT SAFETY RECALL

DEALER NAME
ADDRESS
CITY, ST ZIP
Attn: Service Manager

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**
Safety Recall: 18V-852
TC2018-694
December 18, 2018

Dear Heartland RV Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that certain Travel Trailers do not conform to 49 CFR §571.108 – S8.1.3 Mounting Location (FMVSS 108 & CMVSS 108). We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

On certain fifth wheel trailers manufactured from April, 1 2018 to November 14, 2018 the forward reflectors on one or both sides of the camper may not have been installed. This could lead to an increased risk of injury and/or damage to property.

Instructions for the repair and a list of the affected coaches with their VIN #'s can be found on the warranty portal. Please verify your stock for any of the affected coaches and if you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'warranty@heartlandrvs.com', or by phone at 877-262-8032.

Please have the VIN #'s of the affected travel trailers available when you call.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Note: It is a violation of federal law (CFR 49 Part 573.11&12) for a dealer to deliver a new vehicle that has been sold prior to completing this recall. Please be sure to address any vehicles in your inventory that are affected by this recall action.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 877-262-8032.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)
Transport Canada

