



Audi

## AUDI DEALER COMMUNICATION

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### Advance Notice – Safety Recall 20BJ / Fuel Pump Flange

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** December 03, 2018

**Issue:** The affected vehicles were included/repared in an earlier safety recall, Audi Safety Recall code 20W9 (NHTSA 16V-660 / TC 2016-443).

Under that safety recall, the fuel pump flange had been inspected and was found to have minor cracks (but no fuel leak), and butyl tape was applied to the fuel pump flange as an interim repair.

The butyl tape repair may not fully prevent a future fuel leak at the fuel pump flange in these vehicles. Leaking fuel, in the presence of an ignition source, may result in a fire.

**Repair:**

- REPAIR NOT YET AVAILABLE
- At no cost to customers, dealers will replace the fuel pump flange and install butyl tape on top of the new flange to protect it from outside contamination.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory

**Notes:**

- Vehicles: Certain 2007-2012 MY Audi Q7 and Q5 vehicles
  - USA: 5,987 / CANADA: 113

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*