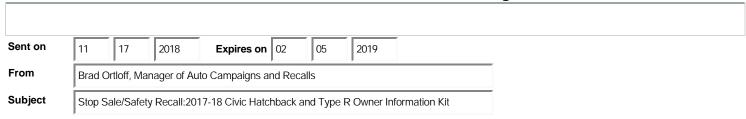
#### Next Unread Message

## View Message



DATE: November 17, 2018

TO: All Honda Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: 2017-18 Civic Hatchback and Type R Owner Information Kit

On November 16, 2018, American Honda notified NHTSA of a safety recall and stop sale for certain model year 2017-18 Civic Hatchback and Type R vehicles due to concerns with the owner information kit. Any dealer with new or used units in stock must repair all affected units prior to sale. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which vehicles in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

## **CONCERN**

During vehicle production, affected vehicles may not have received an *Owner Information Kit* or may have received a kit with information intended for another market. A missing or incorrect information kit may cause noncompliance with federal regulations.

# **REPAIR & SERVICE BULLETIN**

A placeholder service bulletin 18-133, Safety Recall: Civic Hatchback & Type R Owner Information Kit Replacement, has been posted on the Service Information System (SIS) and will be updated when complete warranty, parts, and repair information related to this recall is available.

### **PARTS**

Replacement kits needed to support this repair are not available at this time. American Honda will provide further details regarding parts availability once this information is available.

### WARRANTY

Detailed warranty information will be included in the revised version of bulletin 18-133, which will be posted to SIS once kits are available.

## **TOOLS**

No special tools are required to complete the repair procedure.

### **CUSTOMER NOTIFICATION**

American Honda expects to complete initial customer notification for this recall by the middle of January 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.