



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 29, 2018

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
18V-803

Subject: Incorrectly Welded Rear Seat Guide Sleeves

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A3/2018
AUDI/RS3/2018
VOLKSWAGEN/E-GOLF/2018
VOLKSWAGEN/GOLF R/2018

Mfr's Report Date: November 14, 2018

NHTSA Campaign Number: 18V-803

Components:

SEATS:MID/REAR ASSEMBLY

Potential Number of Units Affected: 169

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2018 Volkswagen e-Golf and Golf R vehicles, and Audi A3 Sedan and RS3 vehicles. The rear seat frame head restraint guide sleeves may be incorrectly welded to the seat frame.

Consequence:

If the guide sleeves are incorrectly welded, in the event of a crash, the rear seat head restraints may have reduced stability, increasing the risk of injury.

Remedy:

Volkswagen and Audi will notify their owners, and dealers will inspect the guide sleeves for incorrect welds, replacing the rear seat frame, as necessary, free of charge. The recall is expected to begin January 11, 2019. Owners may contact Volkswagen customer service at 1-800-893-5298 or Audi customer service at 1-800-253-2834. Volkswagen's numbers for this recall is 72H8 (VW) and 72H9(Audi).

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement