

## SAFETY ADVISORY # 18-339

### Raptor 353TS Outriggers

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been determined that on some 2018 and 2019 Raptor fifth wheels, the rear tires may come in contact with an outrigger. The tires and frame outriggers touching during travel may lead to an increased risk of property damage and poor vehicle handling.

**Models Included:** 2018-2019 Raptor 353TS

**Serial Number Ranges:** 2018 JR800174 - JR800902

2019 KR800029 - KR800268

**Parts Required:** - Black Spray Paint – pick up locally

**Tools Required:** - Reciprocating saw - Tape measure

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

**When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.**

The remedy is to inspect the outriggers over the tires and cut the outriggers so that there is a 3 inch minimum clearance if needed.

### **REPAIR INSTRUCTIONS**

#### **Step 1**

Unload the cargo area and empty the fresh and holding tanks. The trailer must be unloaded in order to get an accurate measurement between the tire and the outrigger.



#### **Step 2**

Locate the trailer on a level, flat and hard surface. Chock the wheels.

#### **Step 3**

Using a reciprocating saw, cut a notch in the bottom side of the outrigger located above the tires on the off door side of the unit. Cut the notch to allow 3" of clearance between the tire and the outrigger, Figure 1.

#### **Step 4**

Touch up /spray paint the outriggers as needed.

**WARRANTY REIMBURSEMENT**

**REPAIR**

Submit a claim on Key Express using **Flat Rate Code # 7133942A**

In the Complaint section note: Safety Advisory # 18-339

In the Cause section note: Safety Advisory # 18-339

In the Correction section note: Cut notch to allow for proper clearance

The amount of time authorized for repair is **1.0 hour** per vehicle to cut notch for proper clearance.

Please call Keystone RV Customer Service at **(866) 273-1452** if you have any questions.