



## ***Subaru Retailer Pre-Owned Support Program (WTW-82) Final Reminder***

### **To: All Subaru Retailers**

In support of our retailer partners currently holding pre-owned 2018MY Legacy and Outback models impacted by the combi meter recall (WTW-82), we previously announced financial assistance during the time repairs are unavailable for affected vehicles and therefore unsellable. Twenty states currently mandate a curtailment for used vehicles impacted by a recall, and retailers in those states will be reimbursed at the prevailing rate. For those states without a mandate for used vehicles under recall, we will use a blended rate of 1% per month.

### **Steps to Receive Reimbursement:**

To receive assistance from Subaru of America, each retailer must submit the information below related to any vehicles in inventory and unsellable for any period of time. The information must be submitted to your zone or distributor in [one excel file, which is attached \(click here\)](#). The file name must include your retailer number. Please note, DO NOT include grounded SSLP units 11/1 or after. Those units are covered under a separate program.

For each VIN, please provide the following:

- Retailer Name
- SOA Retailer Number
- Retailer Physical Location State (two characters)
- **Full VIN** (all 17 Characters)
- Current vehicle Mileage
- Date acquired (If prior to 11/1 use 11/1)
- Date Repaired
- If sold, please provide date sold, buyers order, or wholesale documents.
- Submission of the spreadsheet certifies the vehicles were/are on the retailer lot, they agree to an audit of the list, and they agree to submit additional documentation upon request.

**NOTE: DO NOT INCLUDE ANY SSLP UNITS REMOVED FROM SERVICE AFTER 11/1.**

Please submit one listing for all used vehicles, at the same time, to your zone or distributor after the needed repairs have been performed. Retailers will be reimbursed at one time after the listings are verified.

### **Repair Procedure: Now Available!**

Please refer to the repair procedure distributed on 12/18 and posted to Subarunet or by your distributor. **Retailers should have all repairs of pre-owned units completed by the end of March. Submissions for assistance are due to later than March 31, 2019.**