

WTW-82 Retailer Inventory on Stop Sale

TO: Parts Managers/Service Managers/General Managers

FROM: Subaru of America, Inc.

DEPARTMENT: Parts & Service

DATE: 11/12/18

COMBINATION METERS FOR MY18 OUTBACK/LEGACY FOR WTW-82

Current MY18 Outback & Legacy vehicles on Stop Sale can have the combination meter replaced through the normal United Radio procedures. Due to limited availability, ONLY retailer new vehicle inventory VINs are authorized for repair at this time. United Radio has been provided with a list of VINs for affected retailer new vehicle inventory to validate qualifying orders. Customer and SSLP VINs are NOT eligible for repair at this time.

The Combination Meter order procedures and order form can be found at Subarunet >> [Parts Operations/ Combi Meter Order Request](#).

NOTE: If a vehicle owner requests an SSLP because of WTW-82 the Service/Parts Department should follow normal SOA Rental Car Request Form procedure through contact with the PIC Line.

CLAIM REIMBURSEMENT AND ENTRY PROCEDURES

Due to limited availability, ONLY retailer new vehicle inventory VINs are authorized for repair at this time.

Credit will be based on the submission of properly completed repair order information. Retailers may submit claims through subarunet.com. Enter the Recall Claim the same day as the recall is performed to update the recall status to "Completed".

| Labor Description | Labor Operation # | Labor Time | Fail Code | Claim Type |
|----------------------------|-------------------|------------|-----------|------------|
| WTW-82 COMBI METER REPLACE | A184-902 | 0.4 | WTW-82 | RC |

Use the applicable combination meter part number replaced.