

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: November 1, 2018

New Subaru Safety Recall: WTY-84 Valve Spring Fracturing

Subaru of America, Inc. (Subaru) is recalling certain 2012-2014 model year Impreza, 2013 model year XV Crosstrek and 2013 model year BRZ vehicles, to replace 2.0L engine valve springs. A total of 140,249 U.S. vehicles will be affected by this recall.

Affected Vehicles

Model Year	Carline	Production Date Range
2012-2014	Impreza 4D	January 17, 2012 – October 3, 2013
2012-2013	Impreza 5D	January 17, 2012 – June 13, 2013
2013	XV Crosstrek	May 17, 2012 – July 2, 2013
2013	BRZ	December 9, 2011 – July 2, 2013

Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information will be available tomorrow.

Please be advised that the status of this recall will display as “Open – Remedy Not Yet Available” until the remedy parts become available.

Description of the Issue and Safety Risk

The valve springs in the engines of the affected vehicles may fracture, which may cause an abnormal noise or the engine to malfunction. If a valve spring fractures, it may result in the engine stalling during driving and the inability to restart the vehicle, increasing the risk of a crash.

Description of the Remedy

The engine valve springs will be replaced on all affected vehicles listed above.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Owner Notification

Subaru will notify affected vehicle owners by first class mail within 60 days. Owners with a valid email address on file with MySubaru.com will also be notified by email. If parts are not available by that time, owners will be notified that parts are not available yet and they will be re-notified once parts are available. Retailers will be advised when the notification is scheduled.

Service, Parts, and Claim Instructions

Remedy parts are not yet available. Detailed service, parts, and claim information will be forthcoming and will be made available in the WTY-84 Product Campaign Bulletin on STIS. Retailers will be notified once the bulletin is available.