

2019 MY Forte LED Headlamp Chronology
Basis of Non-Compliance Determination 573.6(c)(7)

July 27, 2018	During normal quality check of production process, Kia Motors Mexico (“KMM”) identifies one (1) LED headlamp with a leftward deviation in low-beam lamp aiming at the production. KMM notifies supplier of the issue.
July 28 – August 15, 2018	Supplier conducts internal evaluation relating to improper low-beam lamp aiming with the LED headlamps and identifies the Master Headlamp used on the production line for headlamp aiming adjustment purposes may not be accurately adjusted. The supplier uses the properly-adjusted Master Headlamp beginning on August 15, 2018.
August 16 – September 10, 2018	KMM does field monitoring. No customer complaints.
September 11 – October 8, 2018	KMM requests Kia Motors America, Inc. (“KMA”) to inspect KMA’s port stock vehicles. KMA inspects some port stock vehicles and confirms potential aiming issue. KMA advises Kia Motors Corporation (“KMC”) of inspection results.
October 9 – October 23, 2018	KMC and supplier conduct further review and confirmatory testing to determine existence of potential non-compliance issue.
October 24, 2018	KMC makes decision to conduct a non-compliance recall. No customer complaints. No reported accidents or injuries.