



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 15, 2018

Mr. Mike Becker  
Director of Corporate Compliance  
Forest River, Inc.  
2324 Century Drive  
Goshen, IN 46528

NEF-150MR  
18V-770

**Subject:** Insufficiently Tightened Brake Caliper Bolts

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FOREST RIVER/BERKSHIRE/2018-2019  
GLAVAL BUS/LEGACY/2019  
STARTRANS/PS2/2018-2019

**Mfr's Report Date:** October 31, 2018

**NHTSA Campaign Number:** 18V-770

**Components:**

SERVICE BRAKES, AIR:DISC:CALIPER

**Potential Number of Units Affected:** 170

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2018-2019 Forest River Berkshire recreational vehicles and StarTrans PS2 transit buses and 2019 Glaval Legacy transit buses. The brake caliper mounting bolts may have been insufficiently tightened.

**Consequence:**

Loose brake caliper mounting bolts can reduce brake effectiveness, increasing the risk of a crash.

**Remedy:**

Forest River will notify owners, and Daimler Trucks North America (DTNA) authorized service facilities will check and tighten the brake caliper mounting bolts, free of charge. The recall is expected to begin in November 2018. Owners may contact Forest River customer service at 1-574-642-3112. Forest River's number for this recall is 35 and 5C-0897.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that DTNA will be providing the required quarterly recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement