



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 15, 2018

Mr. Tim Lafon  
Vice President Regulatory Affairs  
Mack Trucks, Inc.  
7900 National Service Rd  
Greensboro, NC 27357

NEF-150MR  
18V-765

**Subject:** Incorrect Plow Light Software/FMVSS 108

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/GRANITE (GU)/2019

**Mfr's Report Date:** October 30, 2018

**NHTSA Campaign Number:** 18V-765

**Components:**

EXTERIOR LIGHTING

**Potential Number of Units Affected:** 946

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain 2019 Mack Granite (GU) vehicles equipped with snow plow lamp preparation kits. The snow plow headlights can be turned on without other exterior lights, and high beam indicator will not work when the snow plow high beams are on. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

The driver may operate the vehicle with the snow plow headlights on but the marker and tail lamps off, reducing the vehicle's visibility and increasing the risk of a crash.

**Remedy:**

Mack will notify owners, and dealers will update the software related to the plow lights, free of charge. The recall is expected to begin December 21, 2018. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0414.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement