



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 14, 2018

Ms. Celina Tyler
Consumer Affairs Manager
Thor Motor Coach
P. O. Box 1486
Elkhart, IN 46515

NEF-150MR
18V-763

Subject: Circuit Board Damage Affecting Lighting Functions

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/ARIA/2017-2019
THOR/PALAZZO/2017-2019
THOR MOTOR COACH/TUSCANY/2017-2019
THOR MOTOR COACH/TUSCANY XTE/2017
THOR MOTOR COACH/VENETIAN/2017-2019

Mfr's Report Date: October 30, 2018

NHTSA Campaign Number: 18V-763

Components:

ELECTRICAL SYSTEM
EXTERIOR LIGHTING:BRAKE LIGHTS
EXTERIOR LIGHTING:TURN SIGNAL

Potential Number of Units Affected: 1,769

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2017 Tuscany XTE and 2017-2019 Venetian, Aria, Tuscany, and Palazzo motorhomes built on Freightliner Custom Chassis Corporation chassis. The Power Distribution Module (PDM) may have been damaged during manufacturing, possibly resulting in the rear marker lights, brake lights, or turn signals not functioning.

Consequence:

Nonfunctioning lights can increase the risk of a crash.

Remedy:

The remedy for this recall is still under development. Daimler Trucks North America, the manufacturer of the chassis began issuing owners an interim notification on October 24, 2018, and will send a second notification when parts become available. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000163.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

-A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that TMC will not be submitting quarterly recall completion rate reports for this campaign.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement