

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 29, 2018

Mr. Nathan Boyd Director, Product Integrity Harley-Davidson Motor Company 11800 W. Capitol Drive Wauwatosa, WI 53222

Subject: Clutch Fluid may Leak and cause Loss of Control

Dear Mr. Boyd:

This letter serves to acknowledge Harley-Davidson Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

HARLEY-DAVIDSON/FLHP/2017-2018

HARLEY-DAVIDSON/FLHR/2017-2018

HARLEY-DAVIDSON/FLHRXS/2017-2018

HARLEY-DAVIDSON/FLHTCU/2017-2018

HARLEY-DAVIDSON/FLHTCUTG/2017-2018

HARLEY-DAVIDSON/FLHTK/2017-2018

HARLEY-DAVIDSON/FLHTKL/2017-2018

HARLEY-DAVIDSON/FLHTKSE/2017-2018

HARLEY-DAVIDSON/FLHTP/2017-2018

HARLEY-DAVIDSON/FLHX/2017-2018

HARLEY-DAVIDSON/FLHXS/2017-2018

HARLEY-DAVIDSON/FLHXSE/2017-2018

HARLEY-DAVIDSON/FLRT/2017-2018

HARLEY-DAVIDSON/FLSS/2017

HARLEY-DAVIDSON/FLSTFBS/2017

HARLEY-DAVIDSON/FLTRU/2017-2018

HARLEY-DAVIDSON/FLTRX/2017-2018

HARLEY-DAVIDSON/FLTRXS/2017-2018

HARLEY-DAVIDSON/FLTRXSE/2018

HARLEY-DAVIDSON/FXSE/2017

Mfr's Report Date: October 23, 2018

NHTSA Campaign Number: 18V-734

**Components:** 

POWER TRAIN: CLUTCH ASSEMBLY

**Potential Number of Units Affected:** 177,636



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

18V-734

## **Problem Description:**

Harley-Davidson Motor Company (Harley-Davidson) is recalling certain 2017-2018 Police Road King (FLHP), Road King (FLHR), Road King Special (FLHRXS), Electra Glide Ultra Classic (FLHTCU), Ultra Limited (FLHTK), Ultra Limited Low (FLHTKL), Ultra Limited Shrine (FLHTK SHRINE), Police Electra Glide (FLHTP), Street Glide (FLHX), Street Glide Special (FLHXS), Road Glide Ultra (FLTRU), Road Glide (FLTRX), Road Glide Special (FLTRXS), Freewheeler (FLRT), Tri Glide Ultra (FLHTCUTG), CVO Limited (FLHTKSE) and CVO Street Glide (FLHXSE) motorcycles, 2017 Softail Slim S (FLSS), Fat Boy S (FLSTFBS) and CVO Pro Street Breakout (FXSE) motorcycles, 2018 115th Anniversary Ultra Limited (FLHTK ANV), 115th Anniversary Street Glide (FLHX ANV), 115th Anniversary Street Glide Special (FLHXS ANX), 115th Anniversary Tri Glide Ultra (FLHTCUTG ANV), 115th Anniversary CVO Limited (FLHTKSE ANV) and CVO Road Glide (FLTRXSE) motorcycles. The secondary clutch actuator cylinder make leak fluid internally and the clutch master cylinder may lose the ability to generate enough lift to disengage the clutch.

## **Consequence:**

If the clutch cannot be disengaged it can result in a loss of control, increasing the risk of a crash.

# Remedy:

Harley-Davidson will notify owners, and dealers will install a new secondary clutch actuator piston assembly, free of charge. The recall is expected to begin November 5, 2018. Owners may contact Harley-Davidson customer service at 1-800-258-2464. Harley-Davidson's number for this recall is 0173.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Harley-Davidson's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The information in your report suggests that Harley-Davidson may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.



Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief Pagall Ma

Chief, Recall Management Division

Office of Defects Investigations

Enforcement

