



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 2, 2018

Mr. Jerry Sell
Riverside Travel Trailer, Inc.
P.O. Box 1099
Peru, IN 46970

NEF-150MR
18V-718

Subject: Awning may Deploy While Moving

Dear Mr. Sell:

This letter serves to acknowledge Riverside Travel Trailer, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RIVERSIDE/DREAM/2018

Mfr's Report Date: October 12, 2018

NHTSA Campaign Number: 18V-718

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 1

Problem Description:

Riverside Travel Trailer, Inc. (Riverside) is recalling one 2018 Riverside Dream recreational trailer equipped with a Solera Smart Arm Awning. The awning may deploy while moving.

Consequence:

An awning deployment while moving can increase the risk of a crash.

Remedy:

Riverside will notify the owner, and a dealer will replace the awning controller, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Riverside customer service at 1-765-472-3920.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- In the case of a defect, a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt (49 CFR 573.6 (c)(6)). Simply referring to another recall does not explain when you were notified or the steps your company undertook to determine that a safety risk existed.

Please be reminded of the following requirements:


You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement