TOYOTA

Toyota Motor North America

Vehicle Safety & Compliance Liaison Office 6565 Headquarters Drive, Plano, TX 75024

October 11, 2018

NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing, Texas, Inc. ["TMMTX"] 1 Lone Star Pass, San Antonio, Texas 78264-3413

Affiliated U.S. Sales Company

Toyota Motor North America ["TMNA"] 6565 Headquarters Drive, Plano, TX 75024

2. <u>Identification of Involved Vehicles and Affected Components:</u>

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota / Tundra	2018-2019	TMMTX	Aug 8, 2017 through Aug 20, 2018

Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

- (2) Only Toyota Tundra 1794 Edition, which is equipped with a special edition floor mat that was erroneously counted twice by the system error described in Section 5, below, is affected.
- 3. <u>Total Number of Vehicles Involved:</u>

Total: 508

4. Percentage of Vehicles Estimated to Actually Experience Noncompliance:

100%

5. <u>Description of Noncompliance</u>:

Due to a system error, the weight of the all-weather floormat accessory installed in the subject vehicles may have been erroneously counted twice, resulting in these vehicles receiving a load carrying capacity modification label indicating an added weight of approximately 10 lbs. greater than the actual total weight of accessories installed. As a result, the subject vehicles do not meet the requirements of FMVSS No. 110, paragraph S10.2. However, as the indicated added weight is overstated, the purpose of FMVSS No. 110 is fulfilled, and there is no risk a vehicle will be loaded beyond its carrying capacity based on the erroneously stated label.

6. Test Results and Other Information:

During an internal audit of the 2019 MY Tundra model, it was discovered that accessory weight shown on the load carrying capacity modification label for the 1794 Edition Tundra is different from the actual total weight of added accessories calculated by summing up each accessory installed. A system error was found and corrected, and the beginning point of the error was determined. A VIN-specific review of vehicles and the installed labels processed during this period was initiated to determine if the system error resulted in a noncompliance. Based on the foregoing, on October 5, 2018, Toyota decided that the subject vehicles do not meet the requirement of FMVSS No. 110, paragraph S10.2.

Because the load carrying capacity modification label is overstated, there is no risk to safety. However, filing a petition for a determination that this noncompliance is inconsequential to safety is time consuming to prepare and for the Agency to process. Therefore, in this case Toyota decided to mail letters to those customers affected to provide more accurate load carrying information.

7. <u>Description of Corrective Repair Action:</u>

A replacement load carrying capacity label and instructions will be mailed by first class mail to all known owners of the subject vehicles.

Reimbursement Plan for pre-notification remedies

As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty, all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

8. <u>Recall Schedule</u>:

Notifications to owners of the affected vehicles will occur by early November 2018. A copy of the draft owner notification letter(s) will be submitted as soon as available.

9. <u>Distributor/Dealer Notification Schedule</u>:

Notifications to distributors/dealers will be sent on October 11, 2018. Copies of dealer communications will be submitted as they are issued.

10. <u>Manufacturer's Campaign Number:</u>

J0Z