



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 30, 2018

Mr. Cory Hoffman  
Senior Manager  
Toyota Motor Engineering & Manufacturing  
19001 South Western Ave  
Torrance, CA 90501

NEF-150JK  
18V-711

**Subject:** Incorrect Weight on Capacity Label/FMVSS 110

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
TOYOTA/TUNDRA/2018-2019

**Mfr's Report Date:** October 11, 2018

**NHTSA Campaign Number:** 18V-711

**Components:**  
EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 508

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2018-2019 Toyota Tundra vehicles. The accessory all-weather floor mats may have been counted twice when creating the load carrying capacity modification label, resulting in the capacity modification label incorrectly overstating the additional weight by 10 pounds. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 110, "Tire Selection and Rims."

**Consequence:**

Since the incorrect label is not within 1% of the additional weight, the vehicles are not compliant with the FMVSS.

**Remedy:**

All vehicle owners will be sent a corrected label. The recall is expected to begin November 9, 2018. Owners may contact Toyota customer service at 1-888-270-9371. Toyota's number for this recall is JOZ.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. If all labels are mailed and none are returned as undeliverable, please submit 1 quarterly report stating a 100% completion rate.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement