



Highland
RIDGE RV

STARCRAFT

Entrance Door Latch may not engage properly .

Recall #: 18V-688 2018-552

Publication Date: October 2018

Job Code: 9903409

Make: Entegra Class A MH

Flat Rate: .3 hr

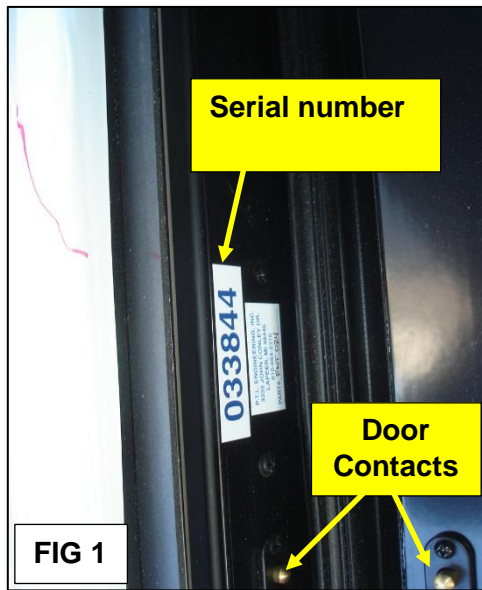
Model: Aspire, Anthem,
Cornerstone, Insignia

Model Year: 2019

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| INCIDENT | Entrance door may open during transit. |
| AFFECTED UNITS | 2019 Anthem K14A8051 4B8051-8066 4F8052-8070 4H8051-8055 4W8051 2019 Aspire K13B8053-8059 3P8051 3R8055-8064 3W8053-8064 2019 Cornerstone K16B8055-8063 6F8051-8058 6W8056-8059 2019 Insignia K11B8051 1E8051 1R8052-8054 1W8052-8053 |
| MISC TOOLS | Screwdriver, 7/16" deep well socket and ratchet wrench |

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| Entrance Door Serial numbers that require adjustment under Recall. | 28876 28880 28883 28889 29004 29007 29008 29013 29014 29246 29262 29265 29267 29269 29382 29384 29426 29429 29436 29438 29440 29443 29444 29509 29510 29513 29516 29517 29635 29636 29640 29641 29645 29646 29647 29649 29651 29880 29883 |
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REPAIR INSTRUCTIONS- NO PARTS KIT REQUIRED



Confirm door serial number on the entrance door is affected by this recall. Please reference the door manufacturer's list of affected serial numbers above.

FIG 1: Open the entrance door to locate the door serial number tag. The tag is on the door jamb at the back of the door, just above the electrical door contacts.

FIG 2: The serial number is a blue 6 number ID above the door manufacturer's label.

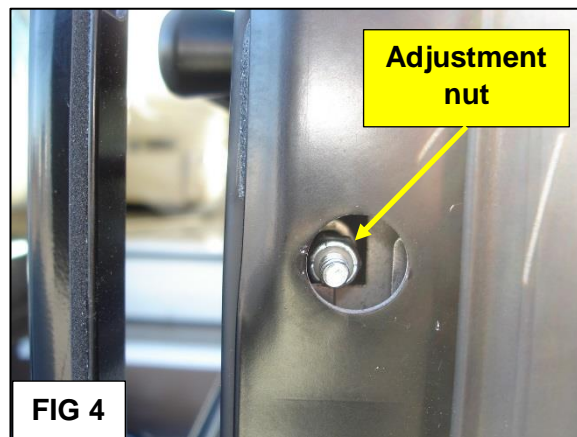
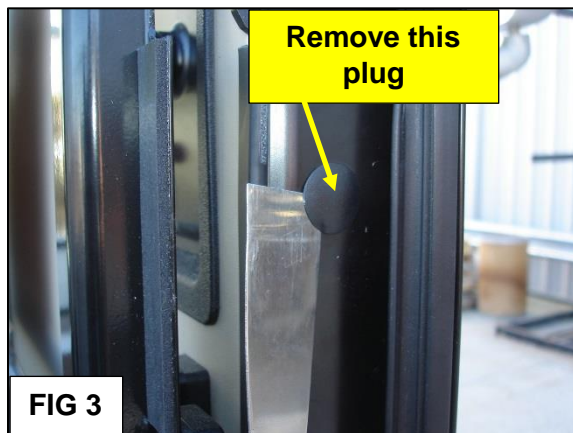


FIG 3 & 4:

To expose the nut used to adjust the door latch paddle, use a screwdriver (or putty knife) to pry out the plastic plug by the door latch.

Before beginning the adjustment procedure; operate the outer paddle handle to determine the travel distance. The travel distance of the handle before it releases the latch should be at least 3/4 of the total distance. If the travel is already at least 3/4 of the distance, no further adjustment is necessary. If it is not, proceed with the following repair steps.



FIG 5:

Insert the 7/16" deep well socket into the hole and onto the nut.

Rotate the nut to the left (CCW) if the rotary latch releases too soon.

(The handle will travel more to activate the latch.)

Rotate the nut to the right (CW) if the rotary latch does not release easily enough (binds slightly).

(The handle won't travel as far before it activates the latch.)

This procedure should be done with door in open position and manually closing the rotary latch and making the adjustments until the outside paddle handle travels 3/4 of the distance before the rotary latch releases.

Test the function by closing and releasing the rotary latch several times with both the outside and inside handles before closing the door. Replace the black plastic plug and the adjustment is complete.