



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 25, 2018

Ms. Terri Tobias
Regulatory Compliance Manager
Entegra Coach
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150MR
18V-688

Subject: Entry Door may Open Unexpectedly

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGR/A/THEM/2019
ENTEGR/A/SPIRE/2019
ENTEGR/A/CORNERSTONE/2019
ENTEGR/A/INSIGNIA/2019

Mfr's Report Date: October 2, 2018

NHTSA Campaign Number: 18V-688

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 95

Problem Description:

Entegra Coach (Entegra) is recalling certain 2019 Entegra Anthem, Aspire, Cornerstone and Insignia motorhomes. The affected vehicles have entry doors with latch rods that may be improperly adjusted, allowing the door to open during transit.

Consequence:

If the door opens during transit, it can increase the risk of injury or a crash.

Remedy:

Entegra has notified owners, and dealers will adjust the door latch rod, free of charge. The recall began October 15, 2018. Owners may contact Entegra customer service at 1-800-517-9137. Entegra's number for this recall is 9903409.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement