Campaign Number: 4009

## OWNER REIMBURSEMENT PLAN Suzuki Motor of America, Inc.

If your vehicle is included in the recall and you have paid for repairs resulting from breakage of the power steering pump drive belt tension adjuster pulley, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers 2006 Suzuki Grand Vitara vehicles produced from May 23, 2006 to June 16, 2006. To request reimbursement for a previous repair, contact your Suzuki Service Provider.

Please note the following conditions for reimbursement:

- Only repairs made to address the defect that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed.
   Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki
  published flat rate time allowance for the repair, and the labor rate that an
  authorized Suzuki dealer in the same area would charge for the same repair.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki Motor of America, Inc.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. This includes a proof of ownership, a repair order, and proof of payment for the repair.