



DELIVERY STOP & RECALL 18V-XXX: REPLACE WHEEL BOLTS

MODEL

F16 (X6)	F86 (X6M)
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SITUATION

BMW Group is conducting a Voluntary Safety Recall (effective September 7, 2018) on certain Model Year 2018-2019 BMW X6 and X6M vehicles produced from July 15 to July 31, 2018.

Approximately 33 vehicles are affected by this delivery stop/recall.

Affected vehicles show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description:

- **STOP013331 B360118 Recall: Replace Wheel Bolts.**

CAUSE

During vehicle assembly, one or more wheel bolts were tightened with excessive force.

CORRECTION

Replace all five (5) wheel bolts on each of the affected vehicle's four (4) wheels (20 wheel bolts per vehicle).

PROCEDURE

Remove the existing wheel bolts in a safe manner:

1. Screw in and snug the replacement wheel bolts evenly by hand/hand tool in a crosswise sequence in order to center the wheel (rim) on the hub.
2. Complete the process by tightening the wheel bolts with a calibrated torque wrench to the specified tightening torque of 140Nm in a same crosswise sequence.

PARTS INFORMATION

Part Number	Description	Quantity
36 13 6 890 324	Wheel Bolt	20

WARRANTY INFORMATION

The campaign Defect Code (00 36 03 02 00) must be used for these Recall repair claim submissions, the corresponding flat rate labor operations will be added as soon as this information is finalized.

Stop-Sale Override during Vehicle RDR: Recall Repair Completed

You will need to have the repair order (RO) number and the RO date to retail (RDR) an affected vehicle once it is repaired as applicable.

Please ensure the claim for this Recall repair is promptly submitted through DCSnet via normal claim entry once the campaign information becomes available as noted above

Posted: Wednesday, September 12, 2018

ATTACHMENTS

View PDF attachment [B360118 Recall Notice](#).

View PDF attachment [2018-2019-F16-86-WheelBolts-QA-\(11Sep2018\)](#).

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 18V-XXX: Replace Wheel Bolts B36 01 18

BMW Group is conducting a Voluntary Safety Recall (effective September 7, 2018) on certain Model Year 2018-2019 BMW X6 and X6M vehicles produced from July 15-31, 2018.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Wheel Bolts
Safety Recall 18V-xxx
Model Year 2018-2019
BMW X6 / X6M
*Last Updated 09/11/2018***

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Approximately 33 Model Year 2018-2019 BMW X6 and X6M models in the US, produced in July 2018, are potentially affected.

Q2. What is the specific issue?

During vehicle assembly, one or more wheel bolts may have been overtightened. This could affect vehicle handling and control, and could increase the risk of a crash.

Q3. What can happen as a result of this issue?

A loose wheel bolt could affect vehicle handling and control, and could increase the risk of a crash.

If you notice that vehicle handling and control is affected, pull off the road to a safe location away from traffic. Shut off the engine. All occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive your vehicle. Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.

Q4. Why are other BMW Group vehicles not included in this Safety Recall?

The wheel bolts on other vehicles were tightened to specifications.

Q5. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q6. Can I determine if this issue exists in my vehicle?

If you notice that vehicle handling and control is affected, then your vehicle may be experiencing this issue.

Q7. Can I continue to drive my vehicle (before I receive my letter)?

Yes. However, please make an appointment to have this Safety Recall performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

If you notice that vehicle handling and control is affected, pull off the road to a safe location away from traffic. Shut off the engine. All occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive your vehicle. Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.

Q8. How will my vehicle be repaired?

The wheel bolts will be replaced for free and can take up to several hours to replace.

Q9. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?

No.

Q10. How will I be informed of this Safety Recall?

You will receive a letter by the end of November via First Class mail advising you of this Safety Recall and requesting you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.

To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.

Q11. How long will the repair take?

This repair could take several hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed for free by your authorized BMW center.

Q12. Do I have to wait for my letter to have my vehicle serviced?

No. Please contact your nearest authorized BMW center at www.bmwusa.com/dealers to schedule a repair.