



SI B36 01 18  
Wheels and Tires

September 2018  
Technical Service

## DELIVERY STOP & RECALL 18V-XXX: REPLACE WHEEL BOLTS

### MODEL

|          |           |
|----------|-----------|
| F16 (X6) | F86 (X6M) |
|----------|-----------|

### SITUATION

BMW Group is conducting a Voluntary Safety Recall (effective September 7, 2018) on certain Model Year 2018-2019 BMW X6 and X6M vehicles produced from July 15 to July 31, 2018. During vehicle assembly, one or more wheel bolts were tightened with excessive force.

Approximately 33 vehicles are affected by this delivery stop/recall.

- Dealer Inventory:13
- Retailed: 20

Affected vehicles show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description:

- **STOP013331 B360118 Recall: Replace Wheel Bolts.**

All of the other systems including DAR and the RDR system will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The bulletin will be updated when more information becomes available.

The Q&A has been attached for further information.

### ATTACHMENTS

View PDF attachment [B360118 Recall Notice](#).

View PDF attachment [2018-2019-F16-86-WheelBolts-QA-\(7Sep2018\)](#).

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## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 18V-XXX: Replace Wheel Bolts B36 01 18

BMW Group is conducting a Voluntary Safety Recall (effective September 7, 2018) on certain Model Year 2018-2019 BMW X6 and X6M vehicles produced from July 15-31, 2018.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Wheel Bolts  
Safety Recall 18V-xxx  
Model Year 2018-2019  
BMW X6 / X6M  
*Last Updated 09/07/2018***

**Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**

Approximately 33 Model Year 2018-2019 BMW X6 and X6M models in the US, produced in July 2018, are potentially affected.

**Q2. What is the specific issue?**

During vehicle assembly, one or more wheel bolts may have been overtightened. This could affect vehicle handling and control, and could increase the risk of a crash.

**Q3. What can happen as a result of this issue?**

A loose wheel bolt could affect vehicle handling and control, and could increase the risk of a crash.

If you notice that vehicle handling and control is affected, pull off the road to a safe location away from traffic. Shut off the engine. All occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive your vehicle. Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.

**Q4. Why are other BMW Group vehicles not included in this Safety Recall?**

The wheel bolts on other vehicles were tightened to specifications.

**Q5. How did BMW Group become aware of this issue?**

BMW Group became aware of this issue through its quality control procedures.

**Q6. Can I determine if this issue exists in my vehicle?**

If you notice that vehicle handling and control is affected, then your vehicle may be experiencing this issue.

**Q7. Can I continue to drive my vehicle (before I receive my letter)?**

Yes. However, please make an appointment to have this Safety Recall performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q8. How will my vehicle be repaired?**

The wheel bolts will be replaced for free and can take up to several hours to replace.

**Q9. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?**

No.

**Q10. How will I be informed of this Safety Recall?**

You will receive a letter by the end of November via First Class mail advising you of this Safety Recall and requesting you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at [www.bmwusa.com/dealers](http://www.bmwusa.com/dealers).

To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at [www.bmwusa.com/myBMW](http://www.bmwusa.com/myBMW). Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.

**Q11. How long will the repair take?**

This repair could take several hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed for free by your authorized BMW center.

**Q12. Do I have to wait for my letter to have my vehicle serviced?**

No. Please contact your nearest authorized BMW center at [www.bmwusa.com/dealers](http://www.bmwusa.com/dealers) to schedule a repair.