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Sent on	09	08	2018	Expires on	10	08	2018	
From	Acura Sales, Acura Parts & Service							
Subject	2017-20	2017-2018 NSX Voluntary Safety Recalls						

American Honda's Campaign Administration Department notified you this morning that Acura is voluntarily undertaking the following safety recalls:

- 1. 2017-2018 NSX: Fuel Tank Recall [18-053: Safety Recall: NSX Fuel Tank; 18-050: Safety Recall: NSX Fuel Tank/Product Update: Thermostat]
- 2. 2017 NSX: Center High Mount Brake Light Recall [18-049: Safety Recall: High Mount Brake Light]

Please reference the individual campaign bulletins on iN for additional information.

Client Notification

Acura is announcing these recalls to encourage owners of affected vehicles to take them to an authorized dealer for repair as soon as they receive notification from Acura. Due to the relatively small number of affected vehicles, where possible, Acura will attempt to contact owners by phone to schedule repairs. NSX owners can also determine if their vehicle requires repair by visiting <u>w w w.recalls.acura.com</u> or by calling Acura NSX Client Specialists at (844) 682-2872. Mailed notification to owners of any remaining unrepaired vehicles will occur in early-Nov. 2018.

Client Treatment

As always, please deliver a Precision Crafted Performance experience to these clients. Please consider these recommendations for client care related to this recall:

- 1. Provide the client with a current model year loaner vehicle (i.e. 19MY MDX A-Spec) and, if necessary, deliver the loaner vehicle to the client's desired location.
- 2. If requested by the client, contact Acura Roadside Assistance to arrange pick-up of the affected NSX from the client's desired location for transportation to the dealership for repair.
- 3. Document any additional concerns the client is experiencing with their NSX. Make every effort to have any additional repair issues completed while the vehicle is at the dealership.
- 4. While the vehicle is at the dealership for repair, be sure to also complete any applicable product updates.
- 5. Upon vehicle arrival at the dealership, perform a thorough walkaround to check for any damage (i.e. dents, dings, scratches) and document, with photographs, any damage noted.

Thank you for your attention to this important matter. Please contact your District Parts & Service Manager with any questions.