

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 17, 2018

Ms. Helen Riehle Safety Integrity and Recall Manager BMW of North America, LLC 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677

Subject: Missing Fuel Pump Crash Protection Plate

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

18V-557

Makes/Models/Model Years:

MINI/COUNTRYMAN/2017-2019

Mfr's Report Date: August 23, 2018

NHTSA Campaign Number: 18V-557

Components:

FUEL SYSTEM, GASOLINE: DELIVERY: FUEL PUMP

Potential Number of Units Affected: 9,953

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2017-2019 MINI Cooper Countryman vehicles. These vehicles may be missing a crash protection plate near the high pressure fuel pump, which may result in a fuel leak in the event of a crash.

Consequence:

Without the crash protection plate, in the event of a crash, the fuel pump can become damaged, causing a fuel leak and increasing the risk of a fire.

Remedy:

MINI will notify owners, and dealers will install a crash protection plate, free of charge. The recall is expected to begin October 15, 2018. Owners may contact MINI customer service at 1-866-825-1525.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

