



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 31, 2018

Ms. Tara Underwood
Senior Manager, Technical Compliance
Nissan North America, Inc.
One Nissan Way
Franklin, TN 37027

NEF-150SS
18V-551

Subject: Ignition Switch may Turn Off

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/CITY EXPRESS/2017
NISSAN/FRONTIER/2017-2018
NISSAN/NV1500/2017
NISSAN/NV200/2017
NISSAN/NV200 TAXI/2017
NISSAN/NV2500/2017
NISSAN/NV3500/2017
NISSAN/SENTRA/2017
NISSAN/VERSA/2017-2018
NISSAN/VERSA NOTE/2017-2018

Mfr's Report Date: August 21, 2018

NHTSA Campaign Number: 18V-551

Components:

ELECTRICAL SYSTEM:IGNITION

Potential Number of Units Affected: 153,047

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2017 Nissan NV200, Sentra, NV3500 Van, NV3500 Bus, NV200 Taxi, NV1500, NV2500 Van, Chevrolet City Express, 2017-2018 Frontier, Versa Note, and Versa Sedan vehicles that have a mechanical (physical) key ignition system. In these models, over time, the weight on the key ring and road conditions or some other jarring event may cause the ignition switch to move out of the run position to the accessory position, turning off the engine.

Consequence:

If the vehicle stalls, it can increase the risk of a crash.

Remedy:

Nissan will notify owners, and dealers will inspect the production information on the ignition switch, and replace it as necessary, free of charge. The recall is expected to begin October 19, 2018. Owners may contact Nissan customer service at 1-800-867-7669.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (201) 366-7401, or by email at sarah.shiver@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement