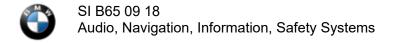
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August 2018 Technical Service

# DELIVERY STOP RECALL CAMPAIGN 18V-XXX: REPLACE FRONT PASSENGER AIR BAG

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

#### MODEL

F36 (4 Series Gran Coupe)	F33 (4 Series Convertible)	

# **SITUATION**

The front passenger air bag may not have been produced to specifications. Initially, this may be noticed by noise from behind the instrument panel on the passenger side. Over time, this could lead to a loss of functionality of the air bag inflator.

# AFFECTED VEHICLES

This Recall Campaign involves certain 4 Series vehicles produced in July 2018.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader

#### CAUSE

Front passenger air bag assembly error

#### CORRECTION

Replace the front passenger air bag module

#### **PROCEDURE**

Replace the front passenger air bag module per repair instructions "72 12 00 replacing air bag module on passenger side".

The mounting screws for the air bag module to the instrument panel (dashboard) are torqued to 2 Nm (72 12 1AZ).

# PARTS INFORMATION

Part Number	Description	Quantity
72 12 9 227 160	Front passenger air bag	1

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07 14 7 142 116	Clamp	4
Or:		
51 43 7 321 215	Clamp	4
51 43 7 001 491	Clip Natural	As needed
07 14 9 165 429	Fillister head screw	2

# PARTS RETENTION AND RETURN

The parts replaced to perform and submit for this Recall repair procedure are the property of BMW NA.

Your center is responsible for the proper identification, storage (see below) and documentation of these parts. They must be held in a secure retention area until notification of claim payment is made by BMW NA through DCSnet.

Applicable Recall parts will be requested to be returned, a corresponding DCSnet generated Part Return tag will be generated.



Warning: Inflatable air bags are classified as dangerous goods (DG) by the Department of

Transportation (DOT) and require special preparation, packing and labeling for transport.

In addition to the DOT regulations, the EPA has formally announced that non-deployed safety devices that are removed from finished automobiles are now classified as hazardous waste.

Due to updated EPA issued regulation, all Safety Devices (airbag modules, seatbelt buckles and roller assemblies with an integrated pre-tensioner device) **must be held** at your center until further notice.

#### THE TAKATA AIRBAG RECALL-RELATED ARIBAG MODULES ARE EXCLUDED.

For other questions or inquiries concerning this issue, please contact the WPRC via IDS or through its helpdesk at 610-365-3065.

# WARRANTY INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the following information

Defect Code:	0072970100	
Labor Operation:	Labor Allowance:	Description:
00 66 867	35 FRU (F36); 37 FRU (F33)	Replace front passenger air bag module (Plus work)

And, as applicable:

#### Alternative Mobility Solution (AMS) for Vehicle Owners

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

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• Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI <u>B01 29 16</u> for additional information.

# **TREAD Act - Previous Customer-Pay Repairs**

Based on the small number affected vehicles and their current age (July 2018 production), reimbursement requests for prior customer-pay repairs that specifically address the issue described in this Recall bulletin are not very likely.

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# **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 18V-XXX: Replace Front Passenger Air Bag B65 09 18

BMW Group is conducting a Voluntary Safety Recall (effective August 2, 2018) on certain Model Year 2019 BMW 4 Series vehicles that were produced from June 21 through July 17, 2018.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.