



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 5, 2018

Mr. Chris Deakins
Manager
Erwin Hymer Group North America, Inc.
100 Shirley Avenue
Kitchener Ontario Canada N2B 2E1

NEF-150MR
18V-529

Subject: Sofa Installation Damaged Brake Line/FMVSS 105;106

Dear Mr. Deakins:

This letter serves to acknowledge Erwin Hymer Group North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
ROADTREK/ZION/2015-2018

Mfr's Report Date: August 13, 2018

NHTSA Campaign Number: 18V-529

Components:
SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 291

Problem Description:

Erwin Hymer Group North America, Inc. (Erwin Hymer) is recalling certain 2015-2018 Roadtrek Zion motorhomes equipped with a side-facing sofa. Installation of the sofa may have resulted in damage to the vehicle's rear brake line, possibly reducing braking performance. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 105, "Hydraulic and Electric Brake Systems," and number 106, "Brake Hoses."

Consequence:

Damage to the rear brake line can increase the distance needed to stop the vehicle, increasing the risk of a crash.

Remedy:

Erwin Hymer will notify owners, and dealers will replace the brake lines and the sofa bolts, as necessary, free of charge. The recall is expected to begin in September 2018. Owners may contact Erwin Hymer customer service at 1-800-663-0066. Erwin Hymer's number for this recall is 2018-0012.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that Erwin Hymer may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement