



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 29, 2018

Mr. Gregory Vismara  
Vice President Engineering  
Gillig LLC  
25800 Clawiter Road  
Hayward, CA 94545

NEF-150MR  
18V-511

**Subject:** Incorrect Turn Signal Flash Pattern/FMVSS 108

Dear Mr. Vismara:

This letter serves to acknowledge Gillig LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GILLIG/LOW FLOOR/2012-2018

**Mfr's Report Date:** August 3, 2018

**NHTSA Campaign Number:** 18V-511

**Components:**

EXTERIOR LIGHTING:TURN SIGNAL

**Potential Number of Units Affected:** 178

**Problem Description:**

Gillig LLC (Gillig) is recalling certain 2012-2018 Gillig Low Floor vehicles. The front and rear turn signals on these vehicles may flash at different rates, potentially confusing other drivers of the vehicle's intention. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

The mismatched flashing may confuse other drivers, increasing the risk of a crash.

**Remedy:**

Gillig will notify the owner of the buses, and dealers will reprogram the turn signals with new software, free of charge. The recall is expected to begin in September 2018. Owners may contact Gillig customer service at 1-510-264-5073 or 1-800-735-1500.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Gillig's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement