



New Safety Recall Advanced Communication – U78

FCA US LLC (FCA US) has announced a safety recall on certain 2018 model year Jeep® Cherokee vehicles equipped with all-wheel-drive.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may be equipped with a right front halfshaft assembly built with a bearing cage that was improperly heat treated which may result in the bearing cage breaking and a potential halfshaft assembly failure. A broken halfshaft bearing cage may lead to the loss of ability of the halfshaft assembly to transmit torque through the all-wheel-drive system which results in a loss of motive power if driving or the inability of the vehicle to maintain PARK if stationary. A sudden loss of motive power can cause vehicle crash without prior warning. An inability to maintain PARK may result in unintended vehicle movement which increases the risk of injury to vehicle occupants or bystanders, or can cause vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the right front halfshaft assemblies on all affected vehicles. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2018.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.