

Defect Information Report

(Section 573.6)

FL-781

Date of Submission: *July, 20, 2018*

Manufacturer: Daimler Trucks North America LLC
P.O. BOX 3849
Portland, Oregon 97208

Type of Report: Safety Defect Non-Compliance

Vehicle Information

Model Yr. Start: 2018 Model Yr. End: 2019

Make: *Freightliner*

Model: *Business Class M2*

Production Dates: Begin: *12/1/2017*
End: *5/30/2018*

Descriptive Information:

M2 Vehicles built with a certain steering shaft at the Santiago manufacturing plant within the above referenced build dates.

Number potentially involved: *9,093* Estimated percentage of involve with defect: *0.02%*

Defect / Noncompliance Description

For this Defect/Noncompliance:

Describe the defect or noncompliance:

The steering shaft assembly on certain M2 vehicles may not have been installed correctly.

If a noncompliance, provide the applicable FMVSS:

N/A

Check if this recall only affects products in certain geographic regions.

Describe the safety risk:

The defect could lead to a loss of mechanical connection between the steering wheel and the front axle wheels. This could lead to a loss of control of the vehicle.

If applicable, identify the manufacture of the defective or noncompliant component.

N/A

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:

April 2018 DTNA received a report of a vehicle that lost the upper steering pinch bolt. DTNA began an extensive investigation including an exploratory inspection of other vehicles. No other vehicle inspected had loose bolts. July 2018, a vehicle was reported to have had a steering shaft that was not installed properly, impacting the connection between the steering wheel and the front axle wheels. July 2018, while the 2 issues are different, the consequences are similar and therefore DTNA decided to initiate a voluntary recall campaign in an abundance of caution to enable inspection of the steering shaft of the remaining vehicles produced between the suspect dates.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

Subject vehicles will be inspected and repaired if needed. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

Identify the Recall Schedule

Describe the recall schedule for notifications:

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Begin Date:	<i>9/17/2018</i>
Planned Dealer Notification End Date:	<i>9/17/2018</i>
Planned Owner Notification Begin Date:	<i>9/17/2018</i>
Planned Owner Notification End Date:	<i>9/17/2018</i>

Manufacture's identification code for this recall (if applicable): *FL-781*

DTNA Representative;



Andy Jones
Manager
Compliance and Regulatory Affairs