



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 8, 2018

Mr. Stephen Berg  
Polaris Industries, Inc.  
7290 E. Viking Blvd  
Wyoming, MN 55092

NEF-150JK  
18V-485

**Subject:** Lower Main Frame may Crack

Dear Mr. Berg:

This letter serves to acknowledge Polaris Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GEM/E2/2011-2016  
GEM/EL/2011-2016  
GEM/ELXD/2011-2016

**Mfr's Report Date:** July 19, 2018

**NHTSA Campaign Number:** 18V-485

**Components:**

STRUCTURE:FRAME AND MEMBERS

**Potential Number of Units Affected:** 1,946

**Problem Description:**

Polaris Industries, Inc. (Polaris) is recalling certain 2011-2016 GEM E2, E2L, ELXD, and EL electric vehicles. The lower main frame tube may crack which can result in failure of the secondary upper cab frame.

**Consequence:**

If the upper cab frame fails, it can increase the risk of injury or crash.

**Remedy:**

Polaris will notify owners, and dealers will install an additional frame brace to the lower frame tubes, free of charge. The recall is expected to begin in August 2018. Owners may contact Polaris customer service at 1-855-743-3436.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement