



**Safety Recall: 18V-446 2018-362
July 2018 Entegra**

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle (unit serial number)

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that certain Model Year 2019 Emblem and Vision Class A motorhomes fail to conform to the requirements of Federal Motor Vehicle Safety Standard NO. 104 – Windshield wiping and washing systems.

***Reason for
this recall***

When traveling at highway speeds, with wiper speed setting at high, the wiper arms could lift away from the windshield, which will cause them to not effectively clean the windshield. This could reduce the driver’s visibility under certain conditions, increasing the risk of a crash causing injury and/or damage to property.

***Recall
Remedy***

Replace original wipers with a new design that will correctly contact and clean the windshield during normal operating conditions.

***What we
need you to***

Please contact an authorized Jayco Dealer as soon as possible to set an appointment for the Recall Remedy

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact Customer Service Department at 800-517-9137. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Entegra Coach

