



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

**1200 New Jersey Avenue SE  
Washington, DC 20590**

July 20, 2018

Mr. Dirk Steyn  
VP of Engineering  
E-One Incorporated  
1601 SW 37th Ave.  
Ocala, FL 34474

NEF-150MR  
18V-423

**Subject:** Aerial Ladder may Crack

Dear Mr. Steyn:

This letter serves to acknowledge E-One Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

E-ONE/CYCLONE II/2016-2017

**Mfr's Report Date:** June 21, 2018

**NHTSA Campaign Number:** 18V-423

**Components:**

STRUCTURE

**Potential Number of Units Affected:** 8

**Problem Description:**

E-One Incorporated (E-One) is recalling certain 2016-2017 E-One Cyclone II SP-10 emergency vehicles equipped with a 100 foot steel rear mount platform aerial device. Over time, movement of the bucket on the aerial ladder may cause stress fractures in the ladder tubing, compromising the integrity of the aerial device.

**Consequence:**

Stress fractures in the aerial device may result in the ladder failing, increasing the risk of injury of the bucket occupant.

**Remedy:**

E-One has notified owners, and dealers will either repair or replace the affected ladder sections, free of charge. The recall began on July 10, 2018. Owners may contact E-One customer service at 1-352-861-1122.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement