



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 13, 2018

Mr. Martin Rapaport
BMW of North America, LLC
PO Box 1227
200 Chestnut Ridge Road
Westwood, NJ 07675-1227

NEF-150JK
18V-408

Subject: Side Stand or Frame Damage

Dear Mr. Rapaport:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/G310 GS/2018
BMW/G310R/2017-2018

Mfr's Report Date: June 15, 2018

NHTSA Campaign Number: 18V-408

Components:

STRUCTURE:FRAME AND MEMBERS
STRUCTURE:MOTORCYCLE KICKSTAND/CENTER STAND

Potential Number of Units Affected: 2,376

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2017-2018 BMW G310R and 2018 BMW G310GS motorcycles. Over time, repeated use and loading of the side stand could cause damage to the side stand and the motorcycle's frame.

Consequence:

Damage to the side stand and/or frame may result in the motorcycle unexpectedly falling over while it is stationary, increasing the risk of injury.

Remedy:

BMW will notify owners, and dealers will inspect the frame, installing a reinforcement plate and new side stand, or the frame will be replaced if necessary, free of charge. The recall is expected to begin August 7, 2018. Owners may contact BMW customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received BMW's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement