

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4799
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 28, 2018

Subject: 18215 - Safety Recall
Software Update Error Affecting Battery Cell Voltage Balancing

Models: 2013 Chevrolet Volt

To: All General Motors Dealers

General Motors is releasing Safety Recall 18215 today. The total number of U.S. vehicles involved is approximately 3,261. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery June 14, 2018. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated June 29, 2018. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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