



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 11, 2018

Mr. Kerry Legg
Vehicle Safety and Regulatory Compliance Manager
New Flyer of America Inc.
711 Kernaghan Avenue
Winnipeg, MB
Canada R2C 3T4

NEF-150MR
18V-394

Subject: Brake Support Bolt may Break/FMVSS 121

Dear Mr. Legg:

This letter serves to acknowledge New Flyer of America Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEW FLYER/XD60/2014-2017
NEW FLYER/XDE60/2015-2017
NEW FLYER/XN60/2014-2017
NEW FLYER/XT60/2014-2016

Mfr's Report Date: June 12, 2018

NHTSA Campaign Number: 18V-394

Components:

SERVICE BRAKES, AIR:DISC:CALIPER

Potential Number of Units Affected: 908

Problem Description:

New Flyer of America, Inc. (New Flyer) is recalling certain 2014-2016 New Flyer XT60, 2014-2017 New Flyer XN60 and XD60, and 2015-2017 New Flyer XDE60 urban transit buses equipped with ZF Axles that have radial air disk brakes. Surface roughness of a guide pin in the radial brake calipers may cause the brake carriage guide pin support bolt to break. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 121, "Air Brake Systems."

Consequence:

Breakage of the guide pin can cause a reduction of braking ability and an increase in stopping distances, or a loss of tire pressure, increasing the risk of a crash.

Remedy:

New Flyer will notify owners, and dealers will install a bushing kit and reinstall the brake calipers, free of charge. The recall is expected to begin in July 2018. Owners may contact New Flyer customer service at 1-204-224-6706. New Flyer's number for this recall is R18-010.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement