

## VOLKSWAGEN DEALER COMMUNICATION

### **MANDATORY STOP-SALE NOTICE – Code STP7**

#### Certain 2018MY Volkswagen Vehicles in New Vehicle Inventory

This notice is for:

- Dealer Principal
- ✓ Parts Manager

Service Manager

Warranty Administrator

- General Manager
- ✓ Service Consultant
- ✓ Technicians

- ✓ Sales Managers

May 25, 2018

# Stop-Sale Information:

Date:

- Effective immediately and until further notice, certain 2018 MY Volkswagen vehicles are on mandatory stop-sale hold. These vehicles are tagged in Elsa with stop-sale code <u>STP7</u>.
- Volkswagen has identified a safety issue affecting the brake system in certain vehicles. Additional information will be provided as soon as it becomes available.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.
- DO NOT sell, or offer for sale or lease, any vehicle tagged with stop-sale code STP7.
- The following 2018MY models are affected:
  - Atlas
  - Beetle
  - Beetle Convertible
  - Golf/GTI/Golf SportWagen
  - Passat

# IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any preowned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

#### -END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.